

# eServices for Caribtrans

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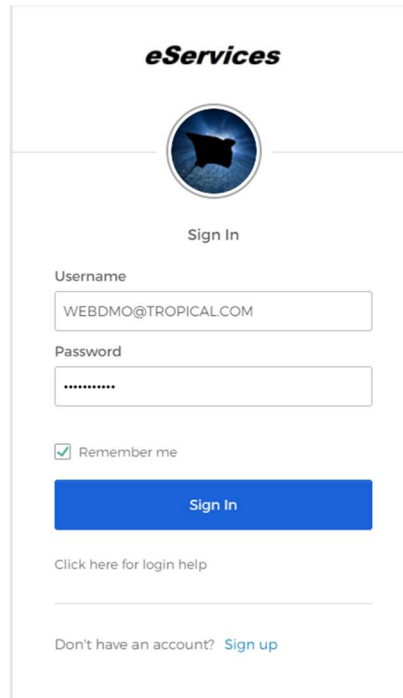
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# eServices for Caribtrans

The Caribtrans **eServices application** is designed so that the client or any other entity can access it using their own Username and Password with efficient security controls and once accessed it can monitor the shipments under different options and filters of selection to access documents with the ability to create or copy bookings.

## Login Screen

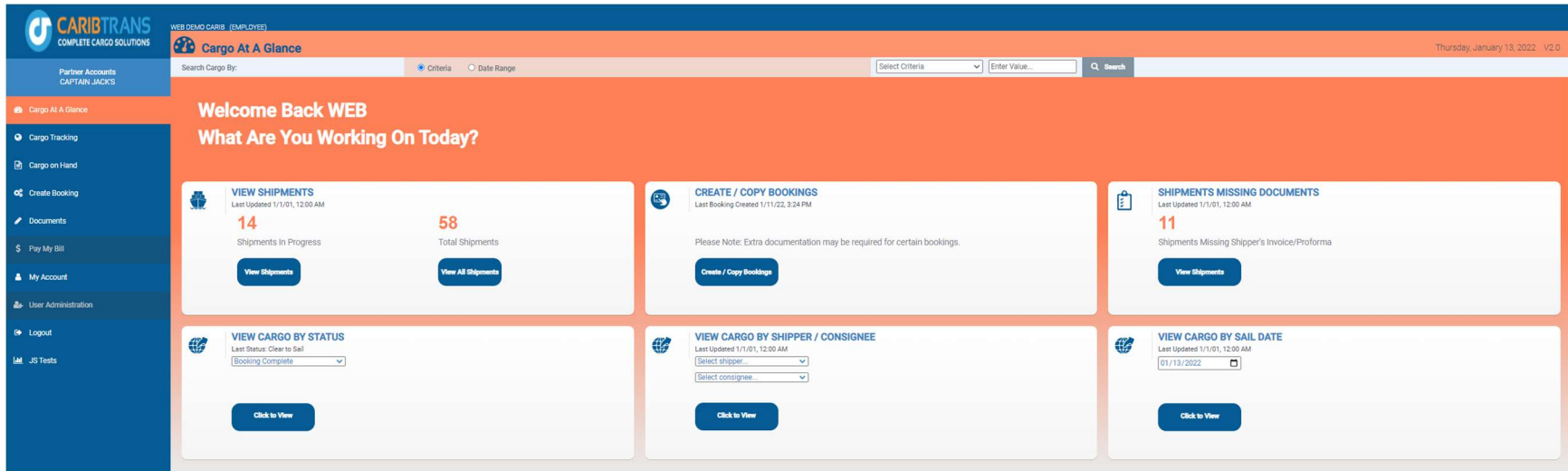
- The login screen uses your existing Username and Password.



The screenshot shows the login interface for the eServices application. At the top, the text "eServices" is displayed in a bold, italicized font. Below it is a circular logo featuring a map of the Caribbean region. Under the logo, the text "Sign In" is centered. The form contains two input fields: "Username" with the value "WEBDMO@TROPICAL.COM" and "Password" with masked characters "\*\*\*\*\*". A checkbox labeled "Remember me" is checked. A blue "Sign In" button is positioned below the password field. At the bottom, there is a link "Click here for login help" and a footer line that reads "Don't have an account? [Sign up](#)".

# eServices for Caribtrans

## Main Screen/Cargo At Glance



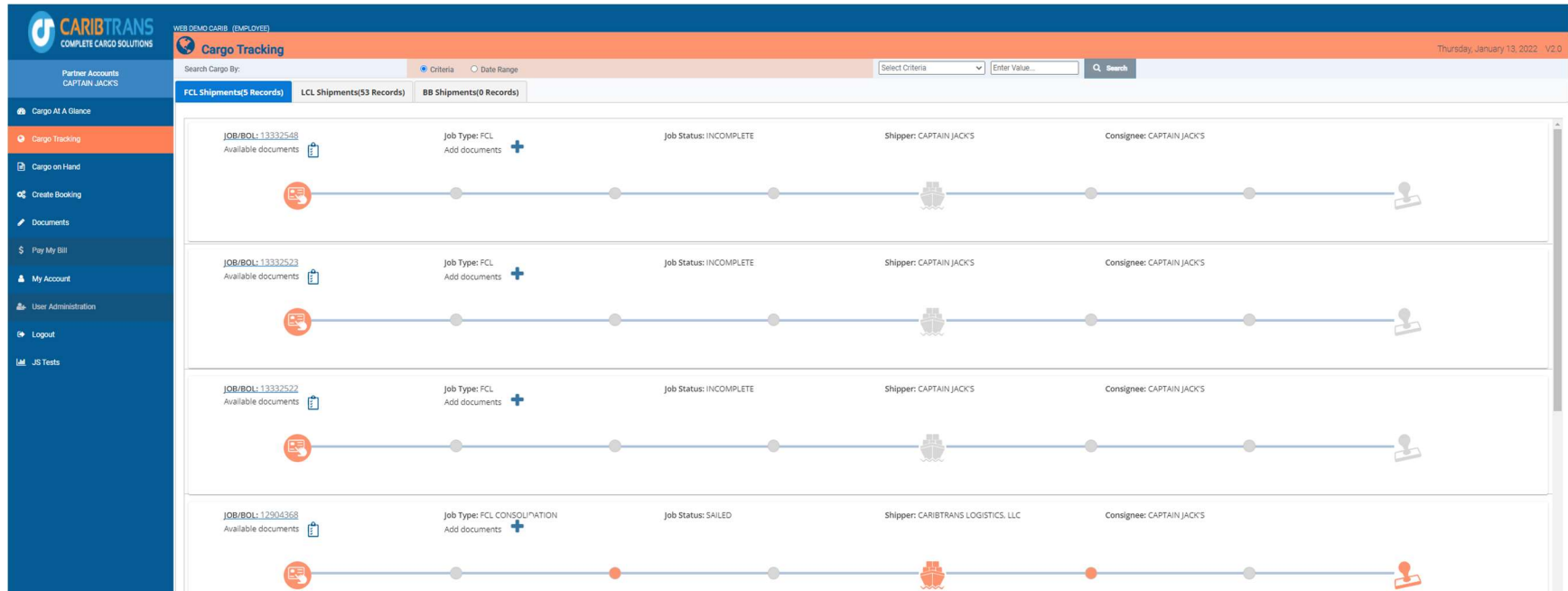
The main screen displays on the left and in blue a menu of options to be able to work with the application namely Cargo Tracking, Cargo on Hand, Create Booking Documents, Pay my Bill, My Account and User Administration.

On the right side of the screen in an orange color are the option panels which give the ability to View Shipments, Create and Copy Bookings, Check Missing Documents, View Cargo Status, View Cargo by Shipper or Consignee and View Cargo by Said Date. These options can be filtered for efficient searches.

The current account info is displayed in the upper left-hand corner of the screen.

# eServices for Caribtrans

## Cargo Tracking



Navigating the options menu on the left, the second option is **Cargo Tracking**. Above is the Cargo Tracking Main Screen.

As reflected in the figure above, search options are displayed with selection criteria such as **Job Number, Equipment Number, Shipment Number, Job Number, Invoice Number** as well as **Date Range** selection.

To get the full history of the shipment the cursor must be positioned above the icons in orange in the Cargo Tracking Main Screen above. Each one will detail all the history related to the shipment.

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Tracking info is divided into three main categories of shipments, FCL, LCL and Breakbulk (BB). The number on the actual tabs reflect the number of shipments per type.

By clicking the **hyperlink in the JOB / BOL** number, the shipment and tracking details of the selected Job Number is displayed (see example in figure below).

**Job Details 15905768** Thursday, June 8, 2023

**Shipments** | **Tracking Details**

Shipment: 11063974  
Cargo Description:  
Current Status:  
Status Date/Time:  
Equipment: Size: 45 FOOT HIGH CUBE Type: REEFER Seals:  
Vessel Detail: Not Available

▼ **Cargo Details**

Quantity	Package Types	Cargo Description	Weight (Lbs)	Volume (CFT)	Equipment
1	CONTAINER		45000	1500	

[BACK](#)

**Job Details 15905768**

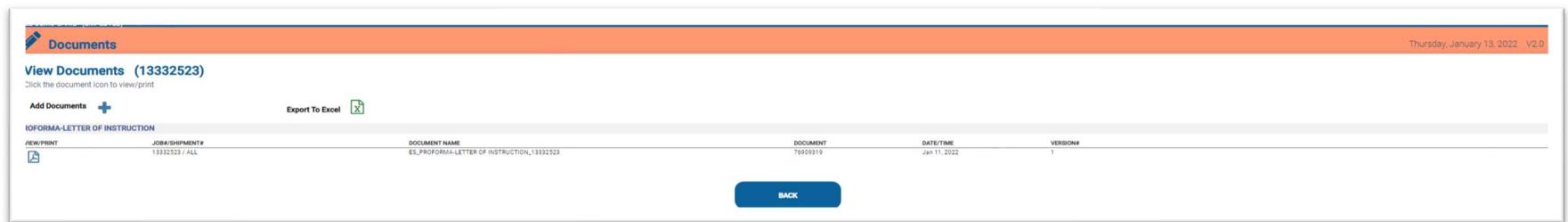
**Shipments** | **Tracking Details**

[Job / BOL Number: 15905768](#) Job Status: PENDING

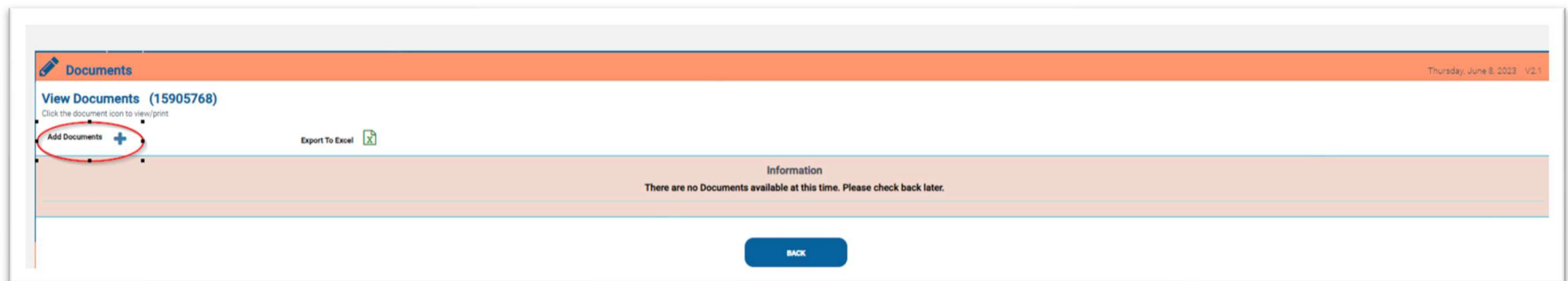
# eServices for Caribtrans

## Cargo Tracking (Cont.)

By clicking the **Document Icon** in the Cargo Tracking Main Screen the following provides access to the documents belonging to the Job Number. (See below)



By clicking the plus sign, the Cargo Tracking Main Screen allows for the ability to add **New Documents**. See the screen below with the ability to add new documents.



# eServices for Caribtrans

Documents
Thursday, January 13, 2023 V2.0

## Add Documents

Add Documents Job Number 13332548

Documents uploaded may be accessible to multiple partners associated with this Shipment

Complete Fillable PDF Document

Select a Document

Supplemental Documents

Select a Document

- Proforma-Letter of Instruction
- Caricom Invoice
- Canada Customs Declaration
- Bank Draft
- Shippers Invoice
- Phyto Certificate
- Commodity Record

## Cargo on Hand

Cargo On Hand
Thursday, June 8, 2023 V2.1

Click on the Job No. to see tracking information

Click on the Shipment No. to see details

Export To Excel

Add Documents	Job	Shipment	Supplier	Shipper	Consignee	Received Date	Location	Final Discharge	PCS	Shipper's Invoice	LBS	CF	Hazardous	Cargo Description	Inland Carrier	Leading Marks	References
+	<a href="#">13882610</a>	<a href="#">65820210</a>		INDISA/INDUSTRIA NACIONAL	AFFORDABLE DEPARTMENT STORE	May 10, 2017	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	5		888	1	N	PAK	INDISA/INDUSTRIA NACIONAL		PRO NUMBER 2017028007
+	<a href="#">13890300</a>	<a href="#">7245676</a>		PUNTO MODA	AFFORDABLE DEPARTMENT STORE	Oct 22, 2017	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	68		1820	1	N	BLUSAS	TRANSPORTE BLUE		PRO NUMBER 2017064780
+	<a href="#">13921688</a>	<a href="#">7887390</a>		JEAN CENTER CORP	AFFORDABLE DEPARTMENT STORE	Aug 20, 2018	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	3		484	1	N	PANTALON	JEAN CENTER CORP		PRO NUMBER 2018048004
+	<a href="#">13921687</a>	<a href="#">7887408</a>		JEAN CENTER CORP	AFFORDABLE DEPARTMENT STORE	Aug 20, 2018	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	3		484	1	N	PANTALON	JEAN CENTER CORP		PRO NUMBER 2018048004
+	<a href="#">13457987</a>	<a href="#">8007890</a>		VERTIGO Z.L S.A	AFFORDABLE DEPARTMENT STORE	Nov 8, 2018	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	47		1200	1	N	FALDAS	VERTIGO Z.L S.A		PRO NUMBER 20180661428
+	<a href="#">13883328</a>	<a href="#">8102840</a>		VERTIGO Z.L S.A	AFFORDABLE DEPARTMENT STORE	Jan 11, 2019	CARIBTRANS PANAMA CFS	PHILIPSBURG SEAPORT (ST MAARTEN)	1		24	3	N	JEANS	VERTIGO Z.L S.A	VERTIGO Z.L S.A AFFORDABLE DEPARTMENT STORE (ST MAARTEN)	PRO NUMBER 2019012816

# eServices for Caribtrans

The third option in the Options Menu is **Cargo on Hand**. Here the characteristics of the Shipment are displayed with the ability to add Documents and export to Excel in addition to hyperlinks to the Job and Shipment with the ability to display the Cargo Tracking.

The plus sign allows entry of a new Document.

The job and shipment hyperlinks display cargo tracking information.

Checkmark indicates that Shipper Invoices exist for this cargo.

Any column can be sorted by ascending or descending sequence.

## Create Booking

The fourth option of the Options Menu is **Create a Booking**.

The option initially shows a progress navigator bar indicating the booking steps in orange.

First there is an option to select the Loading Port using a dropdown menu. We have a selection of different ports available.



# eServices for Caribtrans

8 DEMO CARIB (EMPLOYEE)

Create Booking

Thursday, January 13, 2022 V2.0


Choose Port of Load

Choose Port of Discharge


Request Sail Date


Let's Get Started


Booking time!





Select Your Port of Load


 Oakland, CA


 Philadelphia, PA

 Port Hueneme, CA

 Portland, OR

 Port of Palm Beach, FL

 San Francisco, CA

 Savannah, GA

Once the Port of Load is selected, next, there is a drop-down menu to select Port of Discharge. If a Port of Discharge is not selected, then the default is the first port namely Anguilla due to alphabetical ascending order.

# eServices for Caribtrans

WEB DEMO CARIB (EMPLOYEE) Create Booking Thursday, January 13, 2022 V2.0

Choose Port of Load **Choose Port of Discharge** Request Sail Date Let's Get Started Booking time!

You selected:  
**PORT OF LOAD:** Port of Palm Beach, FL

**Select Your Port of Discharge**

- Montserrat
- Nevis
- Panama
- Puerto Rico
- Saba
- St. Barthelémy
- St. Croix

The next selection is **Request Sail Date** to enter date desired for shipping. Additionally, there are three hyperlinks namely, **Air Freight, Ocean Freight Miami and Ocean Freight Puerto Rico**. These hyperlinks direct to the sailing and air schedules for the corresponding selections.

# eServices for Caribtrans

EB DEMO CARIB (EMPLOYEE)

Create Booking

Thursday, January 13, 2022 V2.0


Choose Port of Load

Choose Port of Discharge

Request Sail Date

Let's Get Started

Booking time!



You selected:

PORT OF LOAD: Port of Palm Beach, FL

PORT OF DISCHARGE: Anguilla

[Air Freight](#)

[Ocean Freight - Miami](#)

[Ocean Freight - Puerto Rico](#)

Request Sail Date

01/13/2022

Next

Back

The next step is to click either **Making a New Booking** or **Copying a Previous Booking**.

# eServices for Caribtrans

EB DEMO CARIS (EMPLOYEE)

Create Booking

Thursday, January 13, 2022 V2.0


Choose Port of Load

Choose Port of Discharge

Request Sail Date

Let's Get Started

Booking time!



Let's Get Started...

☐ Making A  
New Booking?

☐ Copying A  
Previous Booking

CONTINUE

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If **Copying a Previous Booking** is clicked the following screen is displayed to be able to choose a previous booking and copy it to a new booking with the ability to change partner information and subsequent values.

# eServices for Caribtrans



Select a booking

JOB	CONSIGNEE	SHIPPER	CREATED DATE	PORT OF LOAD	PORT OF DISCHARGE	CARGO DESCRIPTION	JOB TYPE
13330912	TROPICAL SHIPPING USA, LLC	TROPICAL SHIPPING USA, LLC	Oct 14, 2020	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	testing save locationID	LCL
13330911	TROPICAL SHIPPING USA, LLC	TROPICAL SHIPPING USA, LLC	Oct 14, 2020	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	Copy Commodity description	LCL
13330910	TROPICAL SHIPPING USA, LLC	TROPICAL SHIPPING USA, LLC	Oct 14, 2020	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	Commodity description	LCL
13330860	TROPICAL SHIPPING USA, LLC	TROPICAL SHIPPING USA, LLC	Sep 14, 2020	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)		FCL
13300303	TROPICAL SHIPPING	TROPICAL SHIPPING USA, LLC	Aug 24, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	PROMOTIONAL MATERIALS	LCL
13284924	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Aug 15, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINE PARTS & LUBE	LCL
13256930	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jul 27, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	TIRES AND MACHINE PARTS	FCL
13199522	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jun 20, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	PRINTER PARTS	LCL
13090018	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Apr 13, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	SERVICE AWARD	LCL
13061858	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Mar 27, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY PARTS	FCL
13018626	TROPICAL SHIPPING	TROPICAL SHIPPING USA, LLC	Mar 1, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY PARTS	LCL
13011047	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Feb 26, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	TIRES	FCL
12981121	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Feb 7, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	TIRES, LUBE AND MACHINERY PARTS	FCL
12939760	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jan 12, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	FAK	LCL
12922341	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jan 2, 2018	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	1 BDL 40' CHASSIS	BB
12812679	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Nov 1, 2017	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY PARTS	LCL
12797975	TROPICAL SHIPPING	TROPICAL SHIPPING USA, LLC	Oct 23, 2017	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY	LCL
12706589	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Aug 21, 2017	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	COPY PAPER	LCL
12668850	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jul 26, 2017	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY PARTS	LCL
12648443	ANTIGUA MARITIME AGENCIES, LTD	TROPICAL SHIPPING USA, LLC	Jul 13, 2017	PORT OF PALM BEACH SEAPORT	ST JOHN SEAPORT (ANTIGUA)	MACHINERY PARTS	LCL

If **Making a New Booking** is clicked one of the following options must be selected: **Less Than Container Load, Full Container Load or Break Bulk/Vehicles.**

# eServices for Caribtrans

WEB DEMO CARIB (EMPLOYEE)

Create Booking

Saturday, January 15, 2022 V2.0


Choose Port of Load

Choose Port of Discharge

Request Sail Date

Let's Get Started

Booking time!



Okay, You are Making A New Booking...


You selected:


PORT OF LOAD: Halifax, Canada


PORT OF DISCHARGE: Aruba

REQUESTED SAIL DATE: 01/15/2022

Please, Select A Booking Type...

  
Less Than Container Load

  
Full Container Load

  
Break Bulk / Vehicles

CONTINUE

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If **Making a New Booking** for any booking type the **Partner Information** must be entered. The fields cannot be left blank. For an existing partner the shipper address can be selected or a new one may be entered. This option also applies to consignees and forwarders.

# eServices for Caribtrans

Okay, You are Making A New Booking...

You selected:

**PORT OF LOAD:** Port of Palm Beach, FL  
**PORT OF DISCHARGE:** Anguilla  
**REQUESTED SAIL DATE:** 01/13/2022  
**BOOKING TYPE:** FCL(Dry/Reefer)

**STEP 1: Partner Information**

1 Shipper's Address  
BLDG 3+4 UNIT 8

2 Consignee's Address

3 Forwarder's Address

**Select the Shipper's Address:**

Add address

BLDG 3+4 UNIT 8  
PORT ZANTE  
ST KITTS, ST KITTS & NEVIS  
CAPTAIN

Use this address

509 P AVE  
RIVERA BEACH, FL  
UNITED STATES  
CAPTAIN

Use this address

If you select the first option of **Add Address**, a data entry screen will automatically be presented where you can enter all the information corresponding to the new address. (See below)

# eServices for Caribtrans

**Okay, You are Making A New Booking...**

You selected:

**PORT OF LOAD:** Port of Palm Beach, FL  
**PORT OF DISCHARGE:** Anguilla  
**REQUESTED SAIL DATE:** 01/18/2022  
**BOOKING TYPE:** LCL(Dry/Reefer)

**STEP 1 : Partner Information**

**1**  
Shipper's Address

**2**  
Consignee's Address

**3**  
Forwarder's Address

### Select the Shipper's Address:

Add your address

Country / Region:

Full Name:

Street address:

City:

State / Province / Region:

Postal Code:

Phone Number:

Save

[Back](#)

The next step after the Partner Information is entered is Transportation **Information**.

Select **Caribtrans Will Provide Inland Transportation** or **I Want My Own Inland Transportation**.



# eServices for Caribtrans

STEP 2 : Transportation Information

1

Select Transportation Type

2

Select Warehouse

Choose Your Inland Transportation

☐

Caribtrans Will Provide  
Inland Transportation

☐

I Want My Own  
Inland Transportation

Next

Select the Warehouse Receive Location

Locations:

Next

Back

If **Caribtrans Will Provide Inland Transportation** is selected, then the information is entered in the screen below.

# eServices for Caribtrans

The screenshot shows the 'STEP 2: Transportation Information' form. At the top, a blue header bar contains the text 'STEP 2: Transportation Information'. Below this, a progress bar indicates the current step is 1, 'Select Transportation Type'. The main heading is 'Choose Your Inland Transportation'. There are two radio button options: 'Caribtrans Will Provide Inland Transportation' (selected) and 'I Want My Own Inland Transportation'. Below the options are several text input fields: 'Load Facility Contact Name:', 'Street Address:', 'City:', 'State / Province / Region:', 'Postal Code:', 'Phone Number:', and 'Type'. At the bottom, there are two buttons: 'Spot&Pickup' (selected) and 'Liveload'. A small text label 'Desired Appointment Date and Time:' is visible at the very bottom.

If **I Want My Own Inland Transportation** is selected, then the information is entered in the screen below.


The screenshot shows the 'STEP 2: Transportation Information' form. At the top, a blue header bar contains the text 'STEP 2: Transportation Information'. Below this, a progress bar indicates the current step is 2, 'Select Warehouse'. The main heading is 'Choose Your Inland Transportation'. There are two radio button options: 'Caribtrans Will Provide Inland Transportation' and 'I Want My Own Inland Transportation' (selected). Below the options are several text input fields: 'Carrier/Trucking Company:', 'Phone Number:', and 'Notes:'. At the bottom, there is a blue button labeled 'Next'.

If the selected option was **Full Container Load** of **Break Bulk/Vehicle** the information of the Container or multiple containers is entered.

# eServices for Caribtrans

STEP 3 : CONTAINER Information

Slide the ship to add CONTAINER Information



1

Container 1

Class

Container

Trailer

Type

Select a type

Size

Select a Size

Estimated Weight:

Pounds/Kilograms

Pounds

Kilograms

Estimated Volume:

Cubic Feet/Cubic Meters

Cubic Feet

Cubic Meters

Miscellaneous

If the selected option was **Less Than Container Load** the following information is entered:

# eServices for Caribtrans

**STEP 3 : SHIPMENT Information**

Shipment 1

No. Pieces:

Package Kind:

Estimated Weight:

Pounds/Kilograms  
☒ Pounds ☐ Kilograms

Estimated Volume:

Cubic Feet/Cubic Meters  
☒ Cubic Feet ☐ Cubic Meters

Miscellaneous

Bonded  
☐ Yes ☒ No

Hazardous

**Special Instructions** may be added for Booking selected.

Enter special instructions if required for booking in the **Add SPECIAL Instructions** field.

# eServices for Caribtrans

Add address

BLDG 244 UNIT 8  
PORT SAUTE  
ST HIPPOLYTE & NEVISE  
CAPT3022  
Use this address

559 P AVE  
NIVERSAL BLVD. FL  
UNITED STATES  
CAPT3016  
Use this address

STEP 2: Transportation Information

STEP 3: SHIPMENT Information

STEP 4: Special Instructions

Add SPECIAL Instructions

Examples:  
\* Add PO # X / Shipper Reference # X  
\* Call warehouse for appointment @ 123-456-7890  
\* Do not release without OBL presentation  
\* Hazmat details  
\* OOG dimensions  
\* Provide cutoff details

CREATE BOOKING

Once the special instructions have been added the booking is created and the following message is displayed with the booking number which can now be tracked.

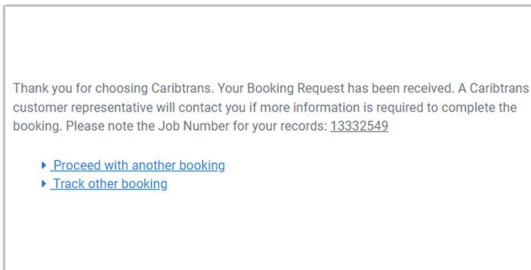
Additionally, there are two hyperlinks **Proceed with another booking** and **Track other booking**.

# eServices for Caribtrans

WEB DEMO CARIB (EMPLOYEE)

Booking Success

Thursday, January 13, 2022 V2.0



## Documents

The fifth option of the Options Menu is **Documents**.

This displays the most recent JOBs with the corresponding documents.

From this screen the JOB / BOL detail can be accessed as well as the Bill of Lading and / or Job Number.

This information may be exported to Excel.

# eServices for Caribtrans

WEB DEMO CARR - (EMPLOYEE)

**Documents**

Search Cargo By:  Criteria ☐ Date Range ☐ Select Criteria  Enter Value

Thursday, January 13, 2023 V2.0

20 Most recent Jobs With Documents

Export To Excel

Job/BOL	Bill of Lading	Documents	Job Type	Job Status	Document Date	Shipper	Consignee	Port of Load	Final Port of Delivery
13332545			LCL	PENDING	Jan 11, 2022	CAPTAIN JACK'S		UNKNOWN (PT)	UNKNOWN (PT)
13332523			PCL	PENDING	Jan 11, 2022	CAPTAIN JACK'S	CAPTAIN JACK'S	UNKNOWN (PT)	UNKNOWN (PT)
13332539			LCL	RECEIVED	Oct 21, 2019	PERFUMASIA	CAPTAIN JACK'S	MIAMI INTERNATIONAL AIRPORT	ROBERT BRADSHAW INTERNATIONAL AIRPORT
13332568			LCL	RECEIVED	Dec 9, 2021	AIRTEC SYSTEMS INC	CAPTAIN JACK'S	MIAMI INTERNATIONAL AIRPORT	ROBERT BRADSHAW INTERNATIONAL AIRPORT
13332586			LCL	CARRIER RELEASED	Aug 24, 2018	AMERICAN GIFT CORPORATION	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
13332622			LCL CONSOLIDATION	CARRIER RELEASED	Aug 17, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
13172442			LCL CONSOLIDATION	CARRIER RELEASED	Jun 18, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
13148883			LCL CONSOLIDATION	CARRIER RELEASED	Jun 1, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
13082125			LCL CONSOLIDATION	CARRIER RELEASED	Apr 30, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
13049202			LCL CONSOLIDATION	CARRIER RELEASED	Apr 4, 2018	HIGH RANGE DESIGNS	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12940982			LCL CONSOLIDATION	CARRIER RELEASED	Jan 31, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12912025			LCL	CARRIER RELEASED	Mar 26, 2018	CARIBBEAN GIFTS & THINGS	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12854368			PCL CONSOLIDATION	CARRIER RELEASED	Jan 3, 2018	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12854722			LCL	SAILED	Dec 8, 2017	K M Q IMPORTS INC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12811741			LCL	CARRIER RELEASED	Nov 13, 2017	MIAMI SOUVENIRS	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12762883			LCL CONSOLIDATION	CARRIER RELEASED	Nov 3, 2017	CREATIVE REVIVER DESIGNS	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)
12686304			PCL CONSOLIDATION	CARRIER RELEASED	Aug 23, 2017	CARIBTRANS LOGISTICS, LLC	CAPTAIN JACK'S	PORT OF PALM BEACH SEAPORT	BASSETERRE SEAPORT (ST KITTS)

## Pay My Bill



NEW FEATURE


The sixth option of the Options Menu is **PAY MY BILL**

**Pay My Bill** will list all issued bills for payments for the past six months (*invoices, bills of lading, airway bills*) from our system immediately after issuance. Providing you with 24-hour access to your billing documents for review prior to payments. Billing documents can be viewed by clicking on the billing document link. Payments totaling less than \$10,000 can be made here on our site free of charge using credit cards or PayPal account. Customers without credit established with Caribtrans can use the new PayPal process to pay invoices totaling \$10,000 and under. For credit/debit card payments over \$10,000 and customers that do have credit established they can continue to use PayCargo.

# eServices for Caribtrans

Upon payment processing, payments are instantly credited individually per billing document to your account in our system enabling immediate release of cargo and payment receipt is automatically emailed to the email address on file for record keeping. Payment receipts can also be retrieved anytime from this page by clicking the "Paid" link. This page will list active billing documents for all registered/affiliated bill to parties using the same email address providing a one stop shop for all of your shipping needs.

Click the cart  below to the right of each billing document to pay using your credit card/bank account.					
⚠ Credit Card payments are limited to \$10,000. For payments greater than \$10,000 you may use <a href="#">payCarbo.com</a> or contact our Credit Department for more payment options.					
JOB NUMBER	BILLING DOCUMENT	DATE	TOTAL AMOUNT (USD)	BALANCE DUE (USD)	PAYMENT STATUS
15878429	AIR FREIGHT HOUSE BILL OF LADING - 93747269	Jun 2, 2023	\$3.00	\$3.00	
15905764	INVOICE - 93747288	Jun 2, 2023	\$2.75	\$0.00	Paid ✓
15905773	INVOICE - 93747247	Jun 1, 2023	\$3.50	\$0.00	Paid ✓
15905764	INVOICE - 93747216	May 10, 2023	\$4.00	\$0.00	Paid ✓

To make payments, click the cart icon  to the right of each billing document to pay using your credit card/bank account. Payments can be made individually or add all to cart for one total payment.

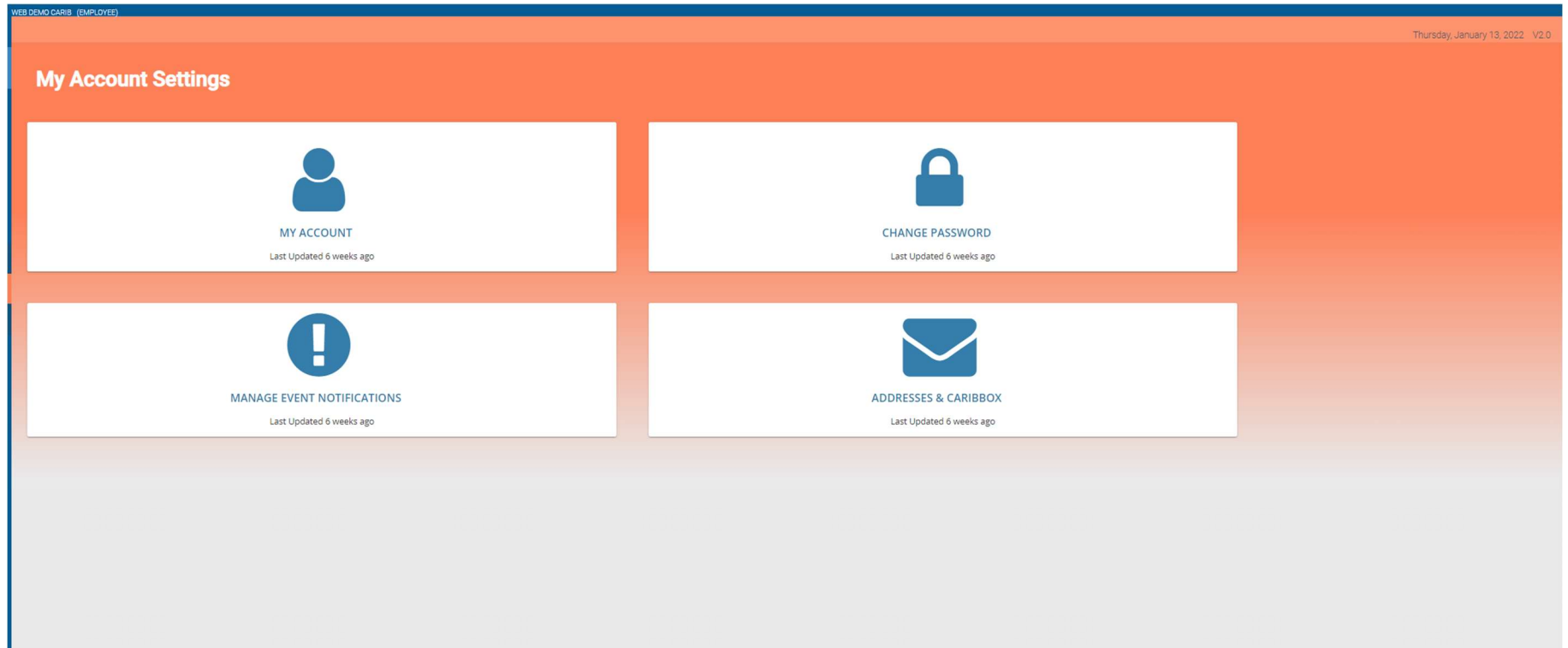
## My Account

The seventh option in the Options Menu is **My Account**.

In this screen there are four panels that allow access to the account information. The panels are **My Account**, **Change Password**, **Manage Event Notifications** and **Addresses & Caribbox**.



# eServices for Caribtrans



## Account Information

In the **Account Information** option, all the key information referring to a typical user will be entered with its corresponding validation. They refer to **Login Information**, **Customer Information** and **Communication Preferences**.

The **Partner Associations** is also shown at the bottom of the screen in orange.

# eServices for Caribtrans



## Account Information

### Login Information

User ID(Email address)

WEBDMO@TROPICAL.COM

Date/Time of Last Login

Jan 18, 2022, 9:03:55 AM

### Customer Information

Salutation

First Name

WEB

Last Name

DEMO CARIB

Title

title

Department

IS DEPARTMENT

### Communication Preferences

E-Mail

WEBDMO@TROPICAL.COM

### PARTNER ASSOCIATIONS

CARIBTRANS PARTNER NAME	CARIBTRANS PARTNER ID	MY ROLE	ACCOUNT ADMINISTRATOR	PHONE NUMBER
CAPTAIN JACK'S	100931317	EMPLOYEE	BARBARA MESZAROS	888.707.4225

# eServices for Caribtrans


## Change Password

This option gives the ability to change the user password for the account. Minimum requirements must be met for password security.

WEB DEMO CARIS (EMPLOYEE)

Change Password

Thursday, January 13, 2022 V2.0

 **Change Password**

**Passwords must meet the following minimum requirements:**

- Not contain significant portions of your user name
- Be at least seven characters in length
- Not a previously used password
- Contain characters from three of the following four categories:
  - English uppercase characters (A through Z)
  - English lowercase characters (a through z)
  - Base 10 digits (0 through 9)
  - Non-alphabetic characters (for example, !, \$, #, %) )

Complexity requirements are enforced when passwords are changed or created.

Communication Preferences

User Name

WEBOMO@TROPICAL.COM

Current Password

currentPassword

New Password

newPassword

Password Strength

Not rated

Confirm Password

confirmPassword


CHANGE PASSWORD

# eServices for Caribtrans


## Manage Event Notifications

With event notification handling setup real-time alerts about select cargo and shipment related events can be specified.

WEB DEMO CARIB (EMPLOYEE)

 Notifications

Thursday, January 13, 2022 V2.0

 **Manage Event Notifications**

Event Notifications are real-time alerts about select cargo and shipment related events.  
You can choose to be notified of any or all of the events listed below. Notifications will be sent to an email address or mobile device number.  
\* Charges may apply to SMS text messages as determined by your mobile service provider.

ACTIVE	EVENT	DESCRIPTION	NOTIFY ME BY	SCHEDULE	TIME	ADDRESS
<input type="checkbox"/>	VESSEL ARRIVED	Vessel has arrived in port				
<input type="checkbox"/>	DISCHARGED FROM VESSEL FULL	Cargo is unloaded from vessel				
<input type="checkbox"/>	LOADED ON VESSEL FULL	Cargo is loaded onto vessel				
<input type="checkbox"/>	VESSEL SAILED	Vessel has sailed from port				
<input type="checkbox"/>	CARGO RECEIVED	LCL cargo is received at Tropical facility				
<input type="checkbox"/>	CARGO RELEASED	LCL cargo is released for shipment or pickup				
<input type="checkbox"/>	BILL OF LADING ISSUED	Bill of Lading Issued				
<input type="checkbox"/>	CARGO ON HAND REPORT	Cargo On Hand Report				

UPDATE MY NOTIFICATIONS

# eServices for Caribtrans

## CaribBox Numbers

This option shows how the CaribBox Number should be used and the ease of avoiding delays by putting your CaribBox Number with your address. The screens below detail the functionality of CaribBox.

The CaribBox number is an ideal way to ship small packages with the benefits of:

- **Increased shipping accuracy**
- **Quicker, prioritized shipments**
- **Personalized for you.**

Clicking on the Watch on Youtube button on the last screen will show how to use the Caribbox feature.


WEB DEMO CARIB (EMPLOYEE)

Addresses & CaribBox

Thursday, January 13, 2022 10:00 AM

### YOUR CARIBBOX NUMBER(S)

Please note each CaribBox number corresponds with a specific address.

 Remember, this CaribBox number should be used as indicated below.

CARIBBOX NO.	COMPANIE	DESTINATION ADDRESS	DESTINATION CITY	DESTINATION COUNTRY
CAPT3325	CAPTAIN JACK'S	BLDG 3+4 UNIT 8	PORT ZANTE	ST KITTS, ST KITTS & NEVIS

### AVOID DELAYS.

WRITE YOUR ADDRESS WITH YOUR CARIBBOX NUMBER LIKE THIS:

SHIPPING ADDRESS

Name: ABCD1234 - Caribtrans Logistics

Address Line 1: 11401 NW 107th St.

Address Line 2: Suite 300

City: Miami

State: FL

Zipcode: 33178

or

SHIPPING ADDRESS

First Name: ABCD1234

Last Name: Caribtrans Logistics

Address Line 1: 11401 NW 107th St.

Address Line 2: Suite 300

City: Miami

State: FL

Zipcode: 33178

# eServices for Caribtrans



## What is CaribBox?

Your own, free, personal "mailbox" number and ideal way to ship small packages.

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## Why Use Your CaribBox #?

- Increased shipping accuracy
  - Quicker, prioritized shipments
  - Personalized for you
-

# eServices for Caribtrans

## How to Find Your CaribBox #

1. To find your CaribBox number, log in to your online account on [caribtrans.com](http://caribtrans.com) or [register for an account](#) if you don't have one.
  2. Select "Manage My Account"
  3. Select "Addresses and CaribBoxes"
  4. See and take note of your personal CaribBox #. It is 4 letters and 4 numbers, no space. Note: You may have multiple. Be sure that you use the # corresponding with the correct destination.
- 

## How to Ship with your CaribBox #

1. On your next shipment, label your cargo as follows:

FIRST NAME: ABCD1234 (example CaribBox #)  
LAST NAME: Caribtrans Logistics  
ADDRESS LINE 1: 11401 NW 107TH STREET  
ADDRESS LINE 2: SUITE 300  
CITY: MIAMI  
STATE: FL  
ZIP: 33178

OR

NAME: ABCD1234 - Caribtrans Logistics  
ADDRESS LINE 1: 11401 NW 107TH STREET  
ADDRESS LINE 2: SUITE 300

# eServices for Caribtrans

2. Upload your invoice/receipt to you online account on [caribtrans.com](https://caribtrans.com) or email it to [CustomerServiceVIP@caribtrans.com](mailto:CustomerServiceVIP@caribtrans.com).

3. Your cargo will be quickly shipped out on our next available sailing, and you'll be notified when it arrives.

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Having issues with your online account or CaribBox #? Contact us at [service@caribtrans.com](mailto:service@caribtrans.com) or follow our original [3-step shipping process](#).



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